FULLY FUNDED TRAVEL TO GAINING COMMAND

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Team members

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3-Year Aspiration Statement

- My Armed Forces Reserve Center meets the need of the Joint mission. It supports our reservists by having flexible schedules and timelines, for the needs of the reservist's in meeting training requirements and enhancing career growth. Our goal is to support a trained ready Sailor, Soldier, Airman and Marine to effectively augment a command or unit.

- In addition, my Armed Forces Reserve Center will provide a positive image in marketing to the community the skills that are provided by the reservists.

Short-Term Objectives

- Quarterly measurements of the following:
  - Readiness level
  - Medical/dental readiness
  - Comprehensive command metrics
  - Targeted customer service survey to gaining command and SELRES
  - Advancement test scores
  - Retention
  - NPSAC
  - Return on investment $$$
- One Year
  - Final review

Summary of Specific Action Steps

- Market the plan to Green Bay, WI reserve center and gaining commands, DRILRES, families and employers
- Train on the metrics
- Implement plan 1 Oct 2003
- Measure quarterly
- Mid-year assessment
- Final year end review of return on investment

Post-Summit Support Needed From…

- Commander, NRFC $$$$$ (travel/training)
- Readiness Commander, MW
- Gaining command

Specific Indicators of Success

- Gaining command customer service satisfaction indicators
- DRILRES customer service satisfaction indicators
- Comprehensive command metrics
- Return on investment

Summary of Impact - Key Benefits of this Pilot

It will help achieve our goal to become One Navy, Our Navy, Forging the Future and a "Team Navy" building the Naval Reserve for Sea Power 21 because…

- Our personnel will be better trained, and gaining commands will be better supported, thus enhancing SP-21 Sea Warrior